



Limited Extended Powertrain Warranty Contract Terms and Conditions... ON-EC15, ON-PR15, V01 Series 100116

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**PART 1 - DEFINITIONS**

In this agreement the following words shall have the following meanings:

**-"You, Your"** means the warranty holder, purchaser or lessee of the described vehicle on the face of the application form or the person to whom this contract was transferred under the transfer provision of this contract.  
**-"We, Us, Our"** means Autogard Advantage who is obligated to perform under this contract.  
**-"Contract"** means the limited extended powertrain warranty contract, which you have purchased directly or through a selling dealer to protect the described vehicle on the face of the application form.  
**-"Term"** means the time or kilometer limits or the maximum liability limits of the warranty plan designated by you and/or the selling dealer on the face of the application form.  
**-"Warranty Coverage"** means the warranty plan and the level of protection that you and/or the selling dealer have selected, as shown on the face of the application form.  
**-"Limits of liability"** means all maximum limits of liability less the deductible and miscellaneous items as indicated under part 11, 13.9 and 13.13.  
**-"Fee"** means the total warranty premium amount including any and all additional option(s) charges and applicable taxes payable to us either by you and/or the selling dealer for this contract and applicable to the covered vehicle  
**-"Breakdown"** A breakdown means the permanent mechanical failure of a covered part(s), which causes the covered part(s) to stop working, due to defects in material only and not workmanship, as determined by Autogard Advantage in its sole discretion. **Breakdown does not include the gradual reduction in operating performance of a covered part(s) due to normal wear and excessive use (such as seals, gaskets, bushings and rubber components)**, where a permanent mechanical failure of a covered part(s) has not occurred.  
**-"Claim(s)"** shall be deemed to mean a breakdown of a covered part(s) under 4.1 to 4.3 and 5.1 to 5.31 and/or usage of service option(s) under parts 6.1 to 6.14.  
**-"Aggregated Claim(s)"** Shall be deemed to mean, where a number of claim(s) need to be processed, we may aggregate the claims depending on the nature of the breakdown as determined by Autogard Advantage in its sole discretion.  
**-"Reasonable costs"** shall be deemed to mean charges for the replacement and/or repairs of covered part(s) to include used, refurbished, remanufactured, rebuilt, aftermarket parts or service exchange parts as customarily used in automotive business and to supply such parts if necessary, which will be matched to the age and the mileage of the covered vehicle at the time of the breakdown as determined by Autogard Advantage in its sole discretion. We do not have the obligation to put the covered vehicle in a better mechanical condition than prior to the breakdown.  
**-"Network labor rate"** shall be deemed to mean charges related to the hourly labor rate that we have negotiated with our authorized network service centres. This rate may be amended from time to time without prior notice. The network labor rate at the time of any claim is the maximum labor rate we will pay for labor costs unless the extended service labor rate option has been selected and paid for at the time of warranty purchase and/or lease date of the covered vehicle.

**-"Labor Guide,"** We calculate the required labor time for all approved claims using flat rate hourly system published in an industry ACCEPTED GUIDE LISTING such as MITCHELL PRODEMAM and/or ALLDATA REPAIR as customarily used in automotive business.  
**-"Covered part(s),"** means part(s) specifically listed in part 4 of this contract.  
**-"Covered options"** means option(s) specifically listed in part 5, 6 & 7 of this contract.  
**-"Covered vehicle"** means the vehicle described on the face of the application form.  
**-"Repair(s)"** means the replacement and/or repairs of covered part(s) to include used, refurbished, remanufactured, rebuilt, aftermarket parts or service exchange parts as customarily used in automotive business and to supply such parts if necessary relevant to the covered vehicle.  
**-"Parts and Labor Warranty"** means the replacement and/or repairs of covered part(s) to include, a minimum of 12 month and/or 20,000 kilometres warranty for both parts and labor on remanufactured, rebuilt and/or aftermarket parts or service exchange parts as customarily used in automotive business.  
**-"Partial Repair(s)"** means any repairs to be carried out not in whole but rather in part, as to replace only damaged components of the covered part(s) (such as but not limited to, cylinder head gasket and internal engine, transmission, differential, transfer case and turbo/super charger components)  
**-"Used Part(s)"** means any repairs to be carried out by installing and/or using a used part such as used engine, transmission, transaxle, differential and etc.  
**-"Selling dealer"** means the automotive dealer and/or individual and/or company and/or organization through whom you have purchased this contract.  
**-"Light Commercial and Business Use"** definition as deemed solely by Autogard Advantage, means any vehicle up to 1 ton and/or 1000 kilograms capacity that are registered to a company and/or used to generate revenue however coverage will be limited to 1,000 kilometres per month respectively.

**PART 2 - WARRANTY COVERAGE**

In consideration of the fee received by us on this application form and/or contract, the statements contained in the application form and/or contract herein, and provided that you comply with the terms and conditions set forth in this contract, and subject to the limitations of coverage set forth in this contract and the payment of the deductible set forth in part 11 and the claim inspection and claim examination fee (where applicable) set forth in part 13.9 and the one time activation fee (where applicable) set forth in part 13.13, we hereby agree to pay the reasonable costs of authorized repair(s) and/or replacement of covered part(s) which cause breakdown to the covered vehicle according to the warranty coverage plan and options chosen on the face of the application form regardless of the selling dealer status of business activity (eg. closed and/or bankruptcy).

**PART 3 - DESIGNATED WARRANTY PLANS**

You and/or the selling dealer shall designate and select your warranty plan, which shall be one of the following:

**3.1. CLASSIC PLAN:**

- The contract term:
  - A. 12 months and/or 12,000 Kilometres;
  - B. 24 months and/or 24,000 Kilometres;
  - C. 36 months and/or 36,000 Kilometres;
  - D. 48 months and/or 48,000 Kilometres.
- The maximum liability per claim in (CDN) is the lesser of the following:
  - A. (\$1000.00) one thousand or (\$1500.00) one thousand five hundred dollars or (\$2000.00) two thousand dollars or (\$3000.00) three thousand dollars as per selected or;
  - B. The retail cash value of the covered vehicle according to the Canadian Black Book and the current odometer reading at the time of the breakdown excluding taxes and miscellaneous fees.
- The maximum liability per claim includes
  - A. Parts, Labor, Taxes and;
  - B. Any additionally added service options under part 06.
- Parts & Services covered under **CLASSIC PLAN** are listed in part 4.1 to 4.3 and 5.27, 5.28, and 6.10, 6.11 & 6.12.

**3.2. ESSENTIAL PLAN:**

- The contract term:
  - A. 12 months and/or 12,000 Kilometres;
  - B. 24 months and/or 24,000 Kilometres;
  - C. 36 months and/or 36,000 Kilometres;
  - D. 48 months and/or 48,000 Kilometres.
- The maximum liability per claim in (CDN) is the lesser of the following:
  - A. (\$1000.00) one thousand or (\$1500.00) one thousand five hundred dollars or (\$2000.00) two thousand dollars or (\$3000.00) three thousand dollars as per selected or;
  - B. The retail cash value of the covered vehicle according to the Canadian Black Book and the current odometer reading at the time of the breakdown excluding taxes and miscellaneous fees.
- The maximum liability per claim includes
  - A. Parts, Labor, Taxes and;
  - B. Any additionally added service options under part 06.
- Parts & Services covered under **ESSENTIAL PLAN** are listed in part 4.1 to 4.3 and 5.15, 5.23, 5.27, 5.28 and 6.10, 6.11 & 6.12.

**3.3. VALUE PLAN:**

- The contract term:
  - A. 12 months and/or Unlimited Kilometres;
  - B. 24 months and/or Unlimited Kilometres;
  - C. 36 months and/or 60,000 Kilometres;
  - D. 48 months and/or 80,000 Kilometres.
- The maximum liability per claim in (CDN) is the lesser of the following:
  - A. (\$3000.00) three thousand or (\$5000.00) five thousand dollars as per selected or;
  - B. The retail cash value of the covered vehicle according to the Canadian Black Book and the current odometer reading at the time of the breakdown excluding taxes and miscellaneous fees.
- The maximum liability per claim includes
  - A. Parts, Labor, Taxes and;
  - B. Any additionally added service options under part 06.
- Parts & Services covered under **VALUE PLAN** are listed in part 4.1 to 4.3 and 5.27, 5.28 and 6.7, 6.9, 6.10, 6.11, 6.12 and 7.1.

**3.4. LIMITED (LTD) PREMIUM PLAN:**

- The contract term:
  - A. 03 months and/or 03,000 Kilometres
  - B. 06 months and/or 06,000 Kilometres
  - C. 12 months and/or 12,000 Kilometres;
  - D. 24 months and/or 24,000 Kilometres;
  - E. 36 months and/or 36,000 Kilometres;
- The maximum liability per claim in (CDN) is the lesser of the following:
  - A. (\$1000.00) one thousand or (\$1500.00) one thousand five hundred dollars or (\$2500.00) two thousand and five hundred dollars or;
  - B. The retail cash value of the covered vehicle according to the Canadian Black Book and the current odometer reading at the time of the breakdown excluding taxes and miscellaneous fees.
- The maximum liability per claim includes
  - A. Parts, Labor, Taxes and;
  - B. Any additionally added service options under part 06.
- Parts & Services covered under **LIMITED (LTD) PREMIUM PLAN** are listed in part 4.1 to 4.3 and 5.1, 5.4, 5.6, 5.11, 5.12, 5.15, 5.16, 5.21, 5.23, 5.25, 5.26, 5.27, 5.28 and 6.7, 6.9, 6.10, 6.11, 6.12.

**3.5. PREMIUM PLAN:**

- The contract term:
  - A. 12 months and/or Unlimited Kilometres;
  - B. 24 months and/or Unlimited Kilometres;
  - C. 36 months and/or 60,000 Kilometres;
  - D. 48 months and/or 80,000 Kilometres.
- The maximum liability per claim in (CDN) is the lesser of the following:
  - A. (\$5000.00) five thousand dollars or;
  - B. The retail cash value of the covered vehicle according to the Canadian Black Book and the current odometer reading at the time of the breakdown excluding taxes and miscellaneous fees.
- The maximum liability per claim includes
  - A. Parts, Labor, Taxes and;
  - B. Any additionally added service options under part 06.
- Parts & Services covered under **PREMIUM PLAN** are listed in part 4.1 to 4.3 and 5.1, 5.4, 5.6, 5.11, 5.12, 5.15, 5.16, 5.21, 5.23, 5.25, 5.26, 5.27, 5.28 and 6.7, 6.9, 6.10, 6.11, 6.12.

**3.6. PLATINUM PLAN:**

- The contract term:
  - A. 12 months and/or 20,000 Kilometres;
  - B. 24 months and/or 40,000 Kilometres;
  - C. 36 months and/or 60,000 Kilometres;
  - D. 48 months and/or 80,000 Kilometres.
- The maximum liability per claim in (CDN) is the lesser of the following:
  - A. (\$5000.00) Five thousand or;
  - B. The retail cash value of the covered vehicle according to the Canadian Black Book and the current odometer reading at the time of the breakdown excluding taxes and miscellaneous fees.
- The maximum liability per claim includes
  - A. Parts, Labor, Taxes and;
  - B. Any additionally added service options under part 06.
- Parts & Services covered under **PLATINUM PLAN** are listed in part 4.1 to 4.3 and 5.1, 5.2, 5.3, 5.4, 5.5, 5.6, 5.10, 5.11, 5.12, 5.13, 5.14, 5.15, 5.16, 5.17, 5.21, 5.22, 5.23, 5.25, 5.26, 5.27, 5.28 and 6.7, 6.9, 6.10, 6.11, 6.12.



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**CONTINUED ...**  
**PART 3 - DESIGNATED WARRANTY PLANS**

You and/or the selling dealer shall designate and select your warranty plan, which shall be one of the following:

**3.7. FLEXIBLE PLAN:**

You and/or the selling dealer on the face of the application form designate the following:

- The contract term:
  - Contract term (number of months and the kilometres),
  - The deductible per claim.
- The maximum liability per claim in (CDN) is the lesser of the following:
  - A. The amount as designated by you and/or the selling dealer on the face of the application form or;
  - B. The retail cash value of the covered vehicle according to the Canadian Black Book and the current odometer reading at the time of the breakdown excluding taxes.
- The maximum liability per claim includes
  - A. Parts, Labor, Taxes and;
  - B. Any additionally added service options under part 06.
- Parts & Services covered under **FLEXIBLE PLAN** are listed in part 4.1 to 4.3 plus any additional parts options (refer to part 5), service options (refer to part 6) and bonus options (refer to part 7) which may have been selected and paid for at the time of warranty purchase.

**3.8. BASIC 600 PLAN:**

- The contract term:
  - A. 12 months and/or 12,000 Kilometres;
  - B. 24 months and/or 24,000 Kilometres;
  - C. 36 months and/or 36,000 Kilometres;
- The maximum liability per claim in (CDN) is the lesser of the following:
  - A. (\$600.00) Six hundred dollars as per selected or;
  - B. The retail cash value of the covered vehicle according to the Canadian Black Book and the current odometer reading at the time of the breakdown excluding taxes and miscellaneous fees.
- The maximum liability per claim includes
  - A. Parts, Labor, Taxes and;
  - B. Any additionally added service options under part 06.
- Parts & Services covered under **BASIC 600 PLAN** are listed in part 4.1 to 4.3 and 6.10, 6.11, 6.12.

**3.9. BASIC 800 PLAN:**

- The contract term:
  - A. 12 months and/or 12,000 Kilometres;
  - B. 24 months and/or 24,000 Kilometres;
  - C. 36 months and/or 36,000 Kilometres;
- The maximum liability per claim in (CDN) is the lesser of the following:
  - A. (\$800.00) Eight hundred dollars as per selected or;
  - B. The retail cash value of the covered vehicle according to the Canadian Black Book and the current odometer reading at the time of the breakdown excluding taxes and miscellaneous fees.
- The maximum liability per claim includes
  - A. Parts, Labor, Taxes and;
  - B. Any additionally added service options under part 06.
- Parts & Services covered under **BASIC 800 PLAN** are listed in part 4.1 to 4.3 and 6.10, 6.11, 6.12.

**3.10. BASIC 1000 PLAN:**

- The contract term:
  - A. 12 months and/or 12,000 Kilometres;
  - B. 24 months and/or 24,000 Kilometres;
  - C. 36 months and/or 36,000 Kilometres;
- The maximum liability per claim in (CDN) is the lesser of the following:
  - A. (\$1000.00) One thousand or;
  - B. The retail cash value of the covered vehicle according to the Canadian Black Book and the current odometer reading at the time of the breakdown including taxes and miscellaneous fees.
- The maximum liability per claim includes
  - A. Parts, Labor, Taxes and;
  - B. Any additionally added service options under part 06.
- Parts & Services covered under **BASIC 1000 PLAN** are listed in part 4.1 to 4.3 and 6.10, 6.11, 6.12.

**3.11. BRONZE PLAN:**

- The contract term:
  - A. 03 months and/or Unlimited Kilometres
  - B. 06 months and/or Unlimited Kilometres
  - C. 09 months and/or Unlimited Kilometres
  - D. 12 months and/or 12,000 Kilometres;
  - E. 24 months and/or 24,000 Kilometres;
  - F. 36 months and/or 36,000 Kilometres;
- The maximum liability per claim in (CDN) is the lesser of the following:
  - A. (\$1000.00) one thousand or;
  - B. The retail cash value of the covered vehicle according to the Canadian Black Book and the current odometer reading at the time of the breakdown excluding taxes and miscellaneous fees.

- The maximum liability per claim includes
  - A. Parts, Labor, Taxes and;
  - B. Any additionally added service options under part 06.
- Parts & Services covered under **BRONZE PLAN** are listed in part 4.1 to 4.3 and 5.15, 5.23, 5.27, 5.28 and 6.7, 6.9, 6.10, 6.11, 6.12.

**3.12. SILVER PLAN:**

- The contract term:
  - A. 12 months and/or 12,000 Kilometres;
  - B. 24 months and/or 24,000 Kilometres;
  - C. 36 months and/or 36,000 Kilometres;
- The maximum liability per claim in (CDN) is the lesser of the following:
  - A. (\$2000.00) two thousand or;
  - B. The retail cash value of the covered vehicle according to the Canadian Black Book and the current odometer reading at the time of the breakdown excluding taxes and miscellaneous fees.
- The maximum liability per claim includes
  - A. Parts, Labor, Taxes and;
  - B. Any additionally added service options under part 06.
- Parts & Services covered under **SILVER PLAN** are listed in part 4.1 to 4.3 and 5.6, 5.11, 5.15, 5.16, 5.23, 5.27, 5.28 and 6.7, 6.9, 6.10, 6.11, 6.12.

**3.13. GOLD PLAN:**

- The contract term:
  - A. 12 months and/or 12,000 Kilometres;
  - B. 24 months and/or 24,000 Kilometres;
  - C. 36 months and/or 36,000 Kilometres;
- The maximum liability per claim in (CDN) is the lesser of the following:
  - A. (\$3000.00) three thousand or;
  - B. The retail cash value of the covered vehicle according to the Canadian Black Book and the current odometer reading at the time of the breakdown excluding taxes and miscellaneous fees.
- The maximum liability per claim includes
  - A. Parts, Labor, Taxes and;
  - B. Any additionally added service options under part 06.
- Parts & Services covered under **GOLD PLAN** are listed in part 4.1 to 4.3 and 5.1, 5.4, 5.6, 5.11, 5.15, 5.16, 5.23, 5.25, 5.27, 5.28 and 6.7, 6.9, 6.10, 6.11, 6.12.

**3.14. ALL-IN POWERTRAIN PLAN 3000:**

- The contract term:
  - A. 24 months and/or Unlimited Kilometres with 03 months and/or Unlimited Kilometres Extra Protection Package;
  - B. 36 months and/or 60,000 Kilometres with 06 months and/or 10,000 Kilometres Extra Protection Package;
  - C. 48 months and/or 80,000 Kilometres with 12 months and/or 20,000 Kilometres Extra Protection Package;
- The maximum liability per claim in (CDN) is the lesser of the following:
  - A. (\$3000.00) three thousand or;
  - B. The retail cash value of the covered vehicle according to the Canadian Black Book and the current odometer reading at the time of the breakdown excluding taxes and miscellaneous fees.
- The maximum liability per claim includes
  - A. Parts, Labor, Taxes and;
  - B. Any additionally added service options under part 06.
- Parts & Services covered under **ALL-IN POWERTRAIN PLAN 3000** are listed in part 4.1 to 4.3 and 5.15, 5.23, 5.27, 5.28 and 6.10, 6.11, 6.12.
- Parts covered under **EXTRA PROTECTION PACKAGE** are listed in part 5.1, 5.4, 5.6, 5.11, 5.12, 5.25, 5.26.

**PART 4 - COVERED PARTS**

As with most warranty companies not every component of your car will be covered. The coverage is for both Parts and Labor and includes only those parts listed. All other non-listed parts are not covered. Seals and gaskets are also excluded unless the option has been purchased and paid for at the time of warranty purchase and/or lease date of the covered vehicle

**4.1. ENGINE**

Engine Block and cylinder head(s), all internally lubricated mechanical parts including: crankshaft, main bearings, crankshaft gears, push rods, pistons, piston rings and pins, intake and exhaust valves, valve springs and retainers, valve covers, valve guides, lifters, rocker arms, shafts and pivots, timing chain or belt, oil pump and shaft. (Excluding Seals and gaskets)\*

**4.2. TRANSMISSION**

**AUTOMATIC**

Housing (when damaged from within), torque converter, valve body, gear sets, main and intermediate shafts, vacuum modulator, oil pump & governor, friction and steel plates, clutches and bands. (Excluding all manual clutch components, external linkages, flexplates and flywheel, seals and gaskets are also excluded)

**MANUAL / STANDARD**

Housing (when damaged from within), main and intermediate shafts, gear sets, synchronizer rings, shaft fork. (Excluding flexplates, flywheel, ring gears and external linkages Manual clutch components, bearings, and pressure plate. Seals and gaskets are also excluded)

**4.3. DIFFERENTIAL**

Front and/or rear differential housing (when damaged from within), all internally lubricated mechanical parts including: main shaft, crown and pinion gears, carrier gear and housing. (Excluding seals & gaskets, 4WD locking hubs)

**PART 5 - ADDITIONAL PARTS OPTIONS TO BE ADDED**

Coverage is available only when the option(s) has been selected and the fee has been paid for at the time of purchase date of the covered vehicle and is for both parts and labor and includes only those parts listed. All other parts are not covered. Seals and gaskets are also excluded unless the option has been purchased and paid for at the time of warranty purchase and/or lease date of the covered vehicle

**5.1. AIR CONDITIONING**

Compressor, clutch assembly and pulley, evaporator, receiver dryer. (Excluding seals & gaskets unless the option has been purchased)

**5.2. AIRBAG SYSTEM**

Airbag cables & contact coils, airbag control module, airbag sensors & occupancy sensors, clock spring and disablement switch. (Airbags are not covered)

**5.3. AUDIO / VIDEO ACCESSORIES**

Factory installed stereos, headphone controls, CD / DVD / Blu-ray player and TV LCD / LED monitor. (Excluding wiring and wiring harness)

**5.4. BRAKING SYSTEM**

Master cylinder, vacuum assist booster, disk brake calipers, wheel cylinders, proportioning valve, flexible brake fluid hoses, hydraulic steel lines and fittings. (Excluding brake pads, linings, rotors, drums and emergency brake components)

**5.5. COMPUTER SOFTWARE**

Upgraded or revised software, including software patches and updates, where it is necessitated by an authorized claim.

**5.6. ELECTRICAL SYSTEM**

Starter motor & solenoid, alternator & voltage regulator, radiator fan motor, front and rear windshield wiper motors and windshield washer pumps.

**5.7. ENHANCED ELECTRONICS**

Electronic Ignition Switch (EIS), MAF/MAP sensor, EGR pressure sensor, EGR valve, EGR regulator assembly, EGR valve adapter, DPFE valve, heated side view mirror element, cruise control servo, cruise control module and transducer, compass, ABS wheel speed sensor.

**5.8. ENHANCED SUSPENSION**

Macpherson struts, shackle bushings and eye bushings, springs, torsion bars and Bushings, stabilizer linkage and bushings, wheel bearings, automatic leveling unit compressor & sensor and limiter valve. (Excluding gas and/or liquid shocks and all air suspension components)

**5.9. ENHANCED AIR CONDITIONING**

Expansion valve, dryer tank, accumulator, POA valve, hi/low pressure cutoff switch, ducts and outlet hoses, automatic temperature control programmer.

**5.10. EMISSION COMPONENTS**

Air control valve, idle vacuum valve, air supply valve, hose and tube, air check valve assembly, barometric pressure sensor, ECC relay assembly, vapor storage container, idle air control valve, knock sensor, PCV hose assembly, PC valve, PCV vapor filter, engine coolant temperature sensor, vacuum restrictor, VAF sensor.

**5.11. FRONT & REAR SUSPENSION SYSTEM**

Upper and lower control arms, control arm shafts and bearings or bushings, upper and lower ball joints.

**5.12. FUEL AND INJECTION SYSTEM**

Fuel pump, fuel injection, fuel distribution pump, fuel injectors and fuel pressure regulators.

**5.13. FLUIDS & FILTERS**

Following items: coolants, engine and/or transmission oil filters, lubricants and oils will be covered provided the vehicle is not within 1000 kilometres of its next due service, and to include refrigerants for the air conditioning system, all provided their replacement is necessitated by an authorized claim.

**5.14. GPS NAVIGATION SYSTEM**

Factory installed navigation display unit, navigation control module. (Excluding wiring & wiring harness)

**5.15. HEAD GASKET(S) - Cylinder head gasket(s).**

**5.16. HEATING AND COOLING SYSTEM**

Radiator, radiator fan motor and blades, heater core, fan clutch, heater control valve and coolant recovery unit.

**5.17. HI-TECH POWER EQUIPMENT**

Electronic engine management sensors (Cam, Crank, O2), transmission computer control module, anti-lock brake/traction system (control module, exciter rings, pump and pressure modulator assembly), electronic temperature control module, electronic ignition computer control modules, fuel injection computer control modules, digital dash instrumentation (speedometer, tachometer, odometer, fuel, oil, temperature and voltage displays only).

**5.18. HYBRID ELECTRIC VEHICLE PARTS**

Generator assembly, hybrid motor assembly, transaxle assembly, transaxle mounts, transmission damper assembly.

**5.19. INTERNET ACCESS SYSTEM**

Power converter satellite receiver, or wireless receiver (Excluding wiring and wiring harness)



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**CONTINUED ...**  
**PART 5 – ADDITIONAL PARTS OPTIONS TO BE ADDED**

Coverage is available only when the option(s) has been selected and the fee has been paid for at the time of purchase date of the covered vehicle and is for both parts and labor and includes only those parts listed. All other parts are not covered. Seals and gaskets are also excluded unless the option has been purchased and paid for at the time of warranty purchase and/or lease date of the covered vehicle

**5.20. PHONE SYSTEM**

Factory installed: charger / cradle, microphone, speakers, phone, integrated bluetooth module. (Excluding wiring and wiring harness)

**5.21. POWERTRAIN PLUS PACKAGE**

Water pump, starter motor and solenoid, alternator and voltage regulator, CV Joints and CV axle shafts.

**5.22. POWER ACCESSORIES**

Power window motors, power regulators, power door lock actuator motors and switches, power seat motors, power antenna, electronic trunk release actuators, exterior mirror motors, sunroof motor and convertible top motors. Power sliding door and lift gate motors, headlamp wiper motors.

**5.23. SEALS & GASKETS**

All seals & gaskets used to obtain fluid & lubricants within the covered listed parts including Cylinder Head Gasket(s), intake and exhaust manifold gasket(s). Repairs and/or replacement to all covered seals and gaskets will be processed according to your selected coverage plan and your maximum liability limits per claim. However a sliding scale of payments reduces the amount payable for parts and labor due to damage as a result of non-mechanical breakdown but rather wear & excessive use based on the following scale of reduction: A) Under 60,000 kilometres we cover 100%, B) Under 80,000 kilometres we cover 90%, C) Under 90,000 kilometres we cover 80%, D) Under 100,000 kilometres we cover 70%, E) Under 110,000 kilometres we cover 60%, F) Over 120,000 kilometres we cover 50%.

**5.24. SELECT INTERIOR / EXTERIOR**

Airbag gas cylinder, speedometer head/cable, seat tracks, shift lever, blower motor fan, bumper energy absorber, door hinges, locks and latches, hood hinges and latches, glove box hinges, latches and locks and ignition lock and cylinder.

**5.25. STEERING SYSTEM**

Rack and pinion assembly, power steering pump and pulley, steering gear, king pins and bushings.

**5.26. SUPPLEMENTARY PARTS**

**ENGINE PARTS:**

Water pump, motor mounts & torque struts, oil pan, harmonic balancer and pulley, intake and exhaust manifolds, timing chain(s) or belt and their gears and tensioners, dipstick and tube, oil pressure sending unit and temperature gauge sending unit.

**DRIVELINE:**

CV Axle shafts, CV joints and boots, main drive shaft, universal joints, hanger bearings.

**TRANSMISSION / TRANSAXLE:**

Flexplate, flywheel, ring gears, mounts

**TRANSFER CASE (4x4 / AWD):**

Transfer case mounts.

**5.27. TRANSFER CASE (4x4 / AWD)**

All internal lubricated parts including: case, gears and sprockets, chain. (Excluding seals and gaskets unless the option has been purchased)

**5.28. TURBO & SUPERCHARGER**

Housing, waste gate controller, intercooler, hard lines, compressor, clutch and pulley, by-pass valve and ducting. (Excluding seals and gaskets)

**5.29. VEHICLE SAFETY PACKAGE**

Airbag module assembly, diagnostic module assembly (Airbag), door ajar warning switch assembly, guides, bezels, brackets and supports (Safety Belts/Shoulder Straps), head restraint retainers and sleeves (Safety Belt), safety belt buckle (Front and Rear), safety belt motor drive assembly, safety belt restraint carrier, safety belt retractors, safety belt track assembly, safety belt warning chime assembly, sensors (Airbag), shoulder strap track assembly, wiring assembly (Airbag).

**5.30. NORMAL WEAR & EXCESSIVE USE ON COVERED PARTS**

In the event of a breakdown or failure of a covered part under this contract, we will cover the part, even if the covered part is simply worn out and/or damaged by overheating, according to your selected coverage plan and your maximum liability limits per claim. However a sliding scale of payments reduces the amount payable for parts and labor on higher mileage vehicles based on the following scale of reduction: A) Under 60,000 kilometres we cover 100%, B) Under 80,000 kilometres we cover 90%, C) Under 90,000 kilometres we cover 80%, D) Under 100,000 kilometres we cover 70%, E) Under 110,000 kilometres we cover 60%, F) Over 120,000 kilometres we cover 50%.

**PART 6 – ADDITIONAL SERVICES OPTIONS TO BE ADDED**

Coverage is available only when the option(s) has been selected and the fee has been paid for at the time of purchase date of the covered vehicle and is for only those services listed all other services are not covered.

**6.1. \$1500.00 LIABILITY PER CLAIM**

In the event of a breakdown or failure of a covered part under this contract, as indicated by you and/or the selling dealer on the face of the application form your liability coverage will be increased to \$1,500.00 (One thousand and five hundred) Canadian dollars per claim respectively.

**6.2. \$2000.00 LIABILITY PER CLAIM**

In the event of a breakdown or failure of a covered part under this contract, as indicated by you and/or the selling dealer on the face of the application form your liability coverage will be increased to \$2,000.00 (Two thousand) Canadian dollars per claim respectively.

**6.3. \$3000.00 LIABILITY PER CLAIM**

In the event of a breakdown or failure of a covered part under this contract, as indicated by you and/or the selling dealer on the face of the application form your liability coverage will be increased to \$3,000.00 (Three thousand) Canadian dollars per claim respectively.

**6.4. \$5000.00 LIABILITY PER CLAIM**

In the event of a breakdown or failure of a covered part under this contract, as indicated by you and/or the selling dealer on the face of the application form your liability coverage will be increased to \$5,000.00 (Five thousand) Canadian dollars per claim respectively.

**6.5. \$7500.00 LIABILITY PER CLAIM**

In the event of a breakdown or failure of a covered part under this contract, as indicated by you and/or the selling dealer on the face of the application form your liability coverage will be increased to \$7,500.00 (Seven thousand and five hundred) Canadian dollars per claim respectively.

**6.6. COMPLIMENTARY EXCHANGE VEHICLE ALLOWANCE**

In the event of a breakdown or failure of a covered part under this contract we will reimburse you for a rental car allowance to a maximum of up to \$40.00 (forty) Canadian dollars for one day, only if the repair time according to the labor guide is between 3 to 8 hours. Any repair time exceeding 8 hours will require the rental car allowance option to have been selected and paid for at the time of warranty purchase and/or lease date of the covered vehicle.

**6.7. DIAGNOSTIC SERVICE ALLOWANCE (1HR)**

In the event of a breakdown or failure of a covered part under this contract we will reimburse you the diagnostic fee equal to no greater than ONE HOUR of labor charge, based on our current network labor rate.

**6.8. EXTENDED SERVICE LABOR RATE**

In the event of a breakdown of a covered part we will match the licensed service center's labor rate, up to a maximum of \$120 or \$140 or \$160 (CDN) per hour as selected on the face of the application form by you and/or the selling dealer at the time of warranty purchase and/or lease date of the covered vehicle.

**6.9. RENTAL CAR ALLOWANCE**

In the event of a breakdown or failure of a covered part under this contract we will reimburse you for a rental car to a maximum of \$35.00 (thirty five) Canadian dollars per each 8 hours of repair time according to the labor guide to a maximum of \$245.00 (two hundred and forty five) Canadian dollars for the total term of this contract. Valid original receipts must be submitted within 15 days of the occurrence in order to receive reimbursement.

**6.10. ROADSIDE ASSISTANCE ALLOWANCE**

We will reimburse you for up to \$60.00 (sixty) Canadian dollars per occurrence to a maximum of \$180.00 (one hundred and eighty) Canadian Dollars for the total term of this contract for any A) Winching service for a disabled covered vehicle stuck in snow, mud or off the road, B) Battery boosting, C) Emergency fuel delivery service, D) Flat tire service, E) Vehicle entry service (locks/miskeys services). Coverage is limited to 3 service calls. Valid original receipts must be submitted within 15 days of the occurrence in order to receive reimbursement.

**6.11. TOWING ALLOWANCE**

We will reimburse you for towing charges of up to \$60 (sixty) Canadian dollars per occurrence, if the breakdown is covered under your contract. Valid original receipts must be submitted within 15 days of the occurrence in order to receive reimbursement.

**6.12. TRAVEL & HOTEL ALLOWANCE**

We will reimburse you to a maximum of \$150.00 (one hundred and fifty) CDN dollars per claim to a maximum of \$450.00 (four hundred and fifty) Canadian dollars for the total term of this contract if the breakdown is covered under this Contract, while traveling and that you are more than 150 kilometres (one way) from your residence and the labor time exceeds 8 hours according to the labor guide and requires that the covered vehicle be kept in the repair facility overnight. Expenses can include costs for lodging, meals, phone calls and alternate transportation. Valid original receipts must be submitted within 15 days of the occurrence in order to receive reimbursement.

**6.13. UNLIMITED KILOMETRES**

No mileage restriction for the total term of the contract.

**6.14. ZERO (\$0) DEDUCTIBLE PER CLAIM**

In the event of a breakdown of a covered part under this contract, the deductible, as indicated by you and/or the selling dealer on the face of the application form will be reduced to \$0 (Zero) Canadian dollars on each and every claim authorized by us for the total term of this contract respectively.

**6.15. SELECT YOUR OWN SERVICE SHOP**

In the event of a breakdown of a covered part under this contract, you may take the covered vehicle to a qualifying licensed service centre (as determined by Autogard Advantage in its sole discretion) of your choice to complete the authorized repairs, if the following conditions have met:

- Available to original warranty holder only;
- Warranty holders obligations in parts 9 of the contract must be adhered;

**PART 7 – ADDITIONAL BONUS OPTIONS TO BE ADDED**

Coverage is available only when the option(s) has been selected and the fee has been paid for at the time of purchase date of the covered vehicle and is for only those services listed all other services are not covered.

**7.1. \$500.00 CLAIM PAYOUT BONUS**

In the event of a breakdown or failure of a covered part under this contract, as indicated by you and/or the selling dealer on the face of the application form your maximum liability coverage limit will be increased by an additional \$500.00 (five hundred) Canadian dollars per claim respectively.

**7.2. ADDITIONAL TERM & MILEAGE**

This option allows you, to renew your existing warranty coverage plan for an additional one term of the same warranty coverage plan excluding any and all additional options listed under part 7 (unless the cost of each individual option has been paid in full at the time of renewal).

- Available to original warranty holder only;
- Warranty holders obligations in parts 9 of the contract must be adhered;
- The original contract must have no claims paid, authorized and/or pending against it;
- The warranty holder must contact us within 30 days prior to expiration of the original warranty term to activate the second term;
- At the time, a processing fee plus applicable taxes as indicated on the original warranty contract application form must be submitted;
- The second warranty term has no cash value and is non-cancellable.

**7.3. NO CLAIM, DOUBLE YOUR TERM**

This option is available on select warranty plans and terms and does not apply to renewals, previously transferred warranties or warranties sold prior to January 01, 2010. The warranty would be eligible for a one time extension to the term equal to the length of the original warranty purchase plan, if the following conditions have been met:

- Available to original warranty holder only;
- Warranty holders obligations in parts 9 of the contract must be adhered;
- The original contract must have no claims paid, authorized and/or pending against it;
- The warranty holder must contact us within 30 days prior to expiration of the original warranty term to activate the second term.
- At the time, a processing fee plus applicable taxes as indicated on the original warranty contract application form must be submitted.
- The second warranty term has no cash value and is non-cancellable.

**7.4. ADDITIONAL COVERAGE PACKAGE:**

You and/or the selling dealer on the face of the application form designate the following:

- Term (number of months and the kilometres),
- The deductible per claim.
- The maximum liability per claim in Canadian dollars which, is the lesser of the following:
  - A. The amount as designated by you and/or the selling dealer on the face of the application form or;
  - B. The retail cash value of the covered vehicle according to the Canadian Black Book and the current odometer reading at the time of the breakdown excluding taxes.

- The maximum liability per claim includes

- A. Parts, Labor, Taxes and;
- B. Any additionally added service options under part 06.

- Parts, Services & add-on options are listed in part 4, 5, 6 & 7 which will be added to your warranty coverage plan selected by you and/or the selling dealer on the face of the application form.

**7.5. GAS REBATE**

We will reimburse you 5¢ (five), 10¢ (ten) or 15¢ (fifteen) Cents (CDN) as per selected by you and/or the selling dealer on the face of the warranty application form, per liter of gasoline used by you for the covered vehicle to a maximum of 600 (six hundred) liters for the first 12 months of the warranty contract ONLY.

- Rebates will be issued in a form of a redeemable gift card for use at participating gas stations (No cash value).
- To qualify you must submit:
  - Original purchase receipts with the odometer reading written and/or stamped on the purchase receipts at the time of purchase.
  - Receipts must have the purchase date and number of liters clearly visible.
  - All receipts must be mailed to Autogard Advantage within 30 days after the first 12 months of the purchase date of the covered vehicle.
  - Receipts submitted after 30 days from the first 12 months of purchase date of the covered vehicle will not be accepted and do not qualify for rebate.

**7.6. SECONDARY VEHICLE COVERAGE**

Secondary vehicle coverage applies to any existing pre-owned vehicle and/or any future vehicle purchase. This coverage is available to you only within the first 90 days from the purchase date of your warranty and/or covered vehicle delivery date. The secondary vehicle is subject to pre-inspection and vehicle qualification where applicable. The cost of this coverage is available on your warranty application form. This coverage must be purchased directly from us.

- To qualify:
  - You must submit original copy of the secondary vehicle ownership;
  - Registration date of the ownership for any existing pre-owned vehicles must be no less than 90 days.
  - The secondary vehicle must be used for personal use only.



**Limited Extended Powertrain Warranty Contract Terms and Conditions... ON-EC15, ON-PR15, V01 Series 100116**

**PART 8 – FINANCE PROTECTION OPTIONS TO BE ADDED**

**8.1. AUTO KEY-BACK PROTECTION**

If the vehicle must be returned due to one of the following reasons only:

- Physical Disability;
- Loss of Driver's License (Age & Medical);
- International Job Transfer;
- Accidental Death;
- Self-Employed Bankruptcy.

Auto Key-Back Protection is an add-on warranty program service option that protects you against negative equity and will reimburse you for the shortfall between the net purchase value vs. the return value of your car and it's calculated according to the Canadian Black Book (retail value) and the current odometer reading at the time of loss excluding taxes and any miscellaneous fees to a maximum of CDN (\$7500.00) seven thousand and five hundred dollars.

Auto Key-Back Protection add-on warranty program service option is only available in conjunction with a purchase of an extended warranty plan and not as a standalone service option product.

This payment is made on top of what your primary insurance company pays and is not an insurance coverage but rather an add-on warranty program service option which is available only within the first 12 month from the vehicle purchase date regardless of the term of the coverage chosen on the face of the application form by you and/or the selling dealer.

Auto Key-Back Protection does not provide any insurance coverage for you or the vehicle, such as theft, collision, comprehensive, bodily injury, property damage or liability. You must have or obtain comprehensive insurance coverage on your vehicle at the time of purchase in order for Auto Key-Back Protection to be effective. Auto Key-Back Protection is not a replacement for any credit, car payment, loan, physical disability, life, accidental death or any and all insurance related products.

- Available to original warranty holder only;
- Such payment shall terminate this contract in full;

To qualify:

- All original supporting documents must be submitted within 30 days from the date of loss;
- We reserve the right to obtain original copies of all other supporting documents, as they may be required in our sole discretion to verify the claim.

**8.2. CAR PAYMENT PROTECTION**

Car Payment Protection is an add-on warranty program service option that protects you if you are unexpectedly laid-off by your employer and you are unable to find employment in the next 31 days after your last day of work. We will pay the finance / lease source, your vehicle payment(s) for up to a maximum of eight months, up to a maximum of CDN (\$937.50) nine hundred and thirty seven dollars and fifty cents, per payment, not exceeding the maximum liability coverage limit of CDN (\$7500.00) seven thousand and five hundred in total, less your deductible, according to the term chosen on the face of the application form by you and/or the selling dealer.

Car Payment Protection add-on warranty program service option is only available in conjunction with a purchase of an extended warranty plan and not as a standalone service option product.

This payment is made on top of what your primary insurance company pays and is not an insurance coverage but rather an add-on warranty program service option. Coverage term is according to the term chosen on the face of the application form by you and/or the selling dealer.

Car Payment Protection does not provide any insurance coverage for you or the vehicle, such as theft, collision, comprehensive, bodily injury, property damage or liability. You must have or obtain comprehensive insurance coverage on your vehicle at the time of purchase in order for Car Payment Protection to be effective. Car Payment Protection is not a replacement for any credit, car payment, loan, physical disability, life, accidental death or any and all insurance related products.

- Available to original warranty holder only.

To qualify:

- You must be employed at the time of purchase and/or lease date of the covered vehicle;
- You must have a minimum of six months full time employment with the current employer which you have been laid-off from;
- You must submit original copies of the record of employment provided to you by your employer within 30 days from the date of your last day at work;
- We reserve the right to obtain original copies of all other supporting documents, as they may be required in our sole discretion to verify the claim.

**8.3. FINANCE GAP PROTECTION**

Finance Gap Protection is an add-on warranty program service option that protects you against negative equity on your vehicle. In case of a vehicle write-off by your covered vehicle primary insurance company due to any accidental and/or non-accidental physical damage, we will reimburse you up to a maximum of CDN (\$7500.00) seven thousand and five hundred dollars, less your deductible for your deficiency balance between the net pay off of your covered vehicle loan excluding taxes and any miscellaneous fees at the time of the loss and the amount paid by your covered vehicle primary insurance company after the covered vehicle is deemed a total loss due to any accidental and/or non-accidental physical damage.

Finance Gap Protection add-on warranty program service option is only available in conjunction with a purchase of an extended warranty plan and not as a standalone service option product.

This payment is made on top of what your primary insurance company pays and is not an insurance coverage but rather an add-on warranty program service option. Coverage term is according to the term chosen on the face of the application form by you and/or the selling dealer.

Finance Gap Protection does not provide any insurance coverage for you or the vehicle, such as theft, collision, comprehensive, bodily injury, property damage or liability. You must have or obtain comprehensive insurance coverage on your vehicle at the time of purchase in order for Finance Gap Protection to be effective. Finance Gap Protection is not a replacement for any credit, car payment, loan, physical disability, life, accidental death or any and all insurance related products.

- Available to original warranty holder only;
- Such payment shall terminate this contract in full.

To qualify you must submit:

- Original copies of the police report filed within 30 days from the date of loss;
- Original copies of the insurance claim report filed within 30 days from the date of loss;
- Original copies of proof of payment by primary insurance company;
- We reserve the right to obtain original copies of all other supporting documents, as they may be required in our sole discretion to verify the claim.

**8.4. COLLISION DEDUCTIBLE PROTECTION**

Collision Deductible Protection is an add-on warranty program service option that protects you in the event that the covered vehicle is involved in an at fault accident. We will reimburse you, your primary's insurance auto collision deductible up to a maximum of CDN (\$1000.00) one thousand dollars. You may qualify to make a claim under this option only once per calendar year and/or no less than 365 days apart from the previous claim date.

Collision Deductible Protection add-on warranty program service option is only available in conjunction with a purchase of an extended warranty plan and not as a standalone service option product.

This reimbursement is not an insurance coverage but rather an add-on warranty program service option. Coverage term is according to the term chosen on the face of the application form by you and/or the selling dealer.

Collision Deductible Protection does not provide any insurance coverage for you or the vehicle, such as theft, collision, comprehensive, bodily injury, property damage or liability. You must have or obtain comprehensive insurance coverage on your vehicle at the time of purchase in order for Collision Deductible Protection to be effective. Collision Deductible Protection is not a replacement for any credit, car payment, loan, physical disability, life, accidental death or any and all insurance related products.

- Available to original warranty holder only

To qualify:

- Original copy of the police report filed within 30 days from the date of loss;
- Original copy of the insurance claim report filed within 30 days from the date of loss;
- Original copy of proof of payment by primary insurance company;
- We reserve the right to obtain original copies of all other supporting documents, as they may be required in our sole discretion to verify the claim.

**8.5. THEFT COVERAGE PROTECTION**

Theft Coverage Protection is an add-on warranty program service option that protects you in the event that the covered vehicle is stolen and not recovered within 120 days, or is recovered within 120 days but is damaged to the extent it is considered a total loss by your vehicle's primary insurance. We will reimburse you up to a maximum of CDN (\$7500.00) seven thousand and five hundred dollars, less your deductible for your deficiency balance between the net pay off of your covered vehicle loan excluding taxes and any miscellaneous fees at the time of the loss and the amount paid by your covered vehicle primary insurance company after the covered vehicle is deemed a total loss due to theft.

Theft Coverage Protection add-on warranty program service option is only available in conjunction with a purchase of an extended warranty plan and not as a standalone service option product.

This payment is made on top of what your primary insurance company pays and is not an insurance coverage but rather an add-on warranty program service option. Coverage term is according to the term chosen on the face of the application form by you and/or the selling dealer.

Theft Coverage Protection does not provide any insurance coverage for you or the vehicle, such as theft, collision, comprehensive, bodily injury, property damage or liability. You must have or obtain comprehensive insurance coverage on your vehicle at the time of purchase in order for Theft Coverage Protection to be effective. Theft Coverage Protection is not a replacement for any credit, car payment, loan, physical disability, life, accidental death or any and all insurance related products.

- Available to original warranty holder only;
- Such payment shall terminate this contract in full.

To qualify you must submit:

- A copy of the original police report filed within 30 days from the date of loss;
- Original copy of the insurance claim report filed within 30 days from the date of loss;
- Original copy of proof of payment by primary insurance company;
- We reserve the right to obtain original copies of all other supporting documents, as they may be required in our sole discretion to verify the claim.

**PART 9 – YOUR MAINTENANCE OBLIGATIONS**

**9.1. You must maintain the Covered Vehicle** in accordance with the manufacturer's recommended maintenance schedule as outlined in the Owner's Manual. NOTE: Your Owner's Manual lists different servicing recommendations based on your individual driving habits and climate conditions. You are required to follow the maintenance schedule that applies to your driving habits and climate conditions.

**9.2. If the covered vehicle manufacturer warranty has expired** the engine oil and oil filter change interval must be completed without exception, every 6 months and/or 10,000 kilometres whichever occurs first (regardless of the vehicle manufacturer recommended oil change intervals) from the purchase or lease date of the covered vehicle. All other required maintenance obligations must be in accordance with the manufacturer's recommended maintenance schedule.

**9.3.** All maintenance services must be completed at your own expense at any verifiable licensed service facility of your choice.

**9.4.** All maintenance services must be completed within 28 days and/or 1000 kilometres of when it is due without an exception.

**9.5.** Do-it-Yourself oil changes and/or maintenance are not acceptable as proof of maintenance unless you retain and submit copies of all verifiable receipts that show purchase of materials used in vehicle maintenance procedures to us within 28 days from the completion date without an exception.

**9.6.** You must ensure that the manufacturer's recommended type, grade and quality of engine oil and fluids are used.

**9.7.** You must keep all original verifiable maintenance and/or repair(s) receipts and to ensure detail the service centre information, vehicle information, service date, service mileage, services performed and exact oil and fluids specification used are recorded. We reserve the right to see all verifiable maintenance and/or repair receipts before any claims being made here under.

**9.8.** A copy of all verifiable maintenance service records must be kept by the warranty holder and a copy must be submitted to us within 28 days from the completion date without an exception.

You may submit your receipts to us via:

- Online: [www.autogardadvantage.com](http://www.autogardadvantage.com)
- Electronic mail to: [servicerecords@autogard.ca](mailto:servicerecords@autogard.ca)
- Fax to: 1-888-666-8537
- Mail to: P.O. Box 487 Victoria Station, Montreal, Quebec H3Z 2Y6

Please write your warranty application number on the documents being submitted to avoid any misplacement of your service record documents.

**WE ARE NOT RESPONSIBLE FOR ANY DOCUMENTS WITHOUT REFERENCE NUMBER (WARRANTY APPLICATION NUMBER) ATTACHED.**

**9.9.** When a claim is made hereunder, in the event of unverifiable maintenance and/or repair(s) receipts, incomplete and/or poor recommended maintenance and/or failure to follow the manufacturer's recommended maintenance schedule as outlined in the Owner's Manual, we reserve the right to;

- A) Increase the deductible at our own discretion and/or;
- B) Deny the claim completely without any further liabilities and/or;
- C) Cancel the contract without any refund regardless of the nature of the claim and that you are duly responsible to complete the present and any future repair(s) at your own expense.

**PART 10 – HOW TO MAKE A CLAIM**

**10.1.** When experiencing a problem with the vehicle contact us during the hours of 9:30 am to 4:30 pm Eastern Standard Time, Monday to Friday (except holidays) Toll-Free in Canada / U.S. at **1.888.666.8579** or online at [www.autogard.ca](http://www.autogard.ca) to **initiate your claim** and for help locating an **Autogard Certified or Authorized Service Centre** and/or simply refer to our website at [www.autogard.ca](http://www.autogard.ca) for a complete and updated list of Autogard Certified or Authorized Service Centre's available. We reserve the right to request a complete written detailed diagnostics report and an estimate of repairs prior to any repairs being authorized hereunder.

**10.2.** You must take your vehicle to an Autogard Certified or Authorized Service Centre for any diagnostics, repairs and/or replacement of covered parts under this contract unless the "SELECT YOUR OWN SERVICE SHOP OPTION" has been selected by you and/or the selling dealer on the face of the warranty application form and fee associated with this option has been paid for at the time of warranty purchase and/or lease date of the covered vehicle.

**10.3.** When experiencing a problem with the covered vehicle during the time our office is closed, you must take your vehicle to an Autogard Certified or Authorized Service Centre and contact us the next business day to initiate your claim.

- Note: Please refer to our website at [www.autogard.ca](http://www.autogard.ca) for a complete and updated list of our Certified or Authorized Service Centre's available.



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**CONTINUED ...  
 PART 10 – HOW TO MAKE A CLAIM**

**10.4.** In some cases you may need to authorize the repair facility to inspect and/or teardown your vehicle in order to determine the exact cause and cost of the repair.

**10.4.1.** Regardless of the Service Centre (Certified or Authorized) where your vehicle is at, please obtain an estimate for diagnostics and teardown charges prior to signing a work order form, as you are responsible for all teardown and diagnostics charges plus any claim inspection and claim examination fee (refer to part 13.9) regardless of the status of your claim.

**10.4.2.** We will not be able to process your claim without a proper and complete written diagnostics report and an estimate of repairs.

**10.4.3.** We will not be able to process your claim after 15 days from the initial claim notification date.

**10.4.4. Do not authorize any teardown without our prior authorization, as your claim will be denied according to terms and conditions parts 13.9, 14.1 & 14.2.**

**10.5.** Once we receive the written diagnostics and the detailed estimate of repairs, and we're satisfied that you have complied and met all terms and conditions of the contract, we will then determine the status of the claim, if the claim has been approved, we will then issue a **written claim authorization letter and number** to you, selling dealer and/or the service centre acting on your behalf via electronic mail and/or fax to proceed with the authorized repairs.

**10.5.1.** (If approved) You must complete the necessary authorized repairs to the covered vehicle within 15 days from the issuance of the claim authorization letter date and submit copies of the repair invoice, proof of payment and all other original supporting documents as they may be required in our sole discretion to validate authorized repairs. Failure to do so may result in non-valid past, present and future claims.

**10.5.2.** (Non-Listed Parts & Services) You must complete the necessary repairs to the covered vehicle within 15 days from the issuance of the claim notice letter date and submit copies of the repair invoice, proof of payment and all other original supporting documents as they may be required in our sole discretion to validate repairs. Failure to do so may result in non-valid past, present and future claims.

**10.5.3.** At our sole discretion the costs for the repair(s) and/or replacement of the covered part(s) under this contract will not exceed the amount that we would have had to pay at one of our Certified or Authorized Service Centre's.

**10.5.4.** We reserve the right to ownership of all covered replaced part(s) of the covered vehicle.

**10.5.5.** We reserve the right to refuse any repair estimate judged unreasonable in our sole discretion in relation to other alternatives.

**10.6.** We will then pay our Certified or Authorized Service Centre's directly according to your selected warranty coverage plan and option(s) less your deductible (if any) part 11, claim inspection fee and claim examination fee and all other miscellaneous items as mentioned in part 13.13 (if applicable).

**10.7.** In the event where the authorized repair(s) are completed at a Non-Authorized or Certified Service Centre (your own service shop), you must first pay for the repair(s) in full, and then we will reimburse you within 15 business days providing that:

**10.7.1.** You have obtained prior written authorization letter and a written claim authorization number.

**10.7.2.** You have submitted the following within 15 days of completion of the repairs in order to receive reimbursement. (Claims submitted after the 15 days of completion of the repairs are subject to an additional administration fee of \$75 (seventy five) Canadian Dollars)

- A copy of the original itemized invoice, proof of payment and third party parts supplier invoice.
- **Unverifiable Cash payments are not considered as proof of payment and therefore you do not qualify for reimbursement regardless of the nature and the status of your claim.**
- Copies of the vehicle ownership and bill of sale;
- Copies of all the verifiable maintenance and services receipts done on the covered vehicle before the date that you have made a claim hereunder;
- Copies of all other verifiable necessary supporting documents as required at our sole discretion;
- The covered vehicle must be in proper running condition after the authorized repairs have been completed;
- We reserve the right for a vehicle claim examination as per part 13.9 of this contract.

**PART 11 - DEDUCTIBLES**

In the event of a breakdown expressly covered under this contract, you are required to pay a deductible per each failed covered part, which will be deducted from the claim approved amount per claim as indicated below:

**A)** The first CDN \$50 (fifty) dollars from the maximum liability coverage per claim for any BASIC 600 PLAN, **B)** The first CDN \$150 (one hundred and fifty) dollars from the maximum liability coverage per claim for any BASIC 800 PLAN, **C)** The first CDN \$250 (two hundred and fifty) dollars from the maximum liability coverage per claim for any BASIC 1000 PLAN, **D)** The first \$50 (fifty) Canadian dollars from the maximum liability coverage per claim for any CLASSIC PLAN, **E)** The first \$90 (ninety) Canadian dollars from the maximum liability coverage per claim for any ESSENTIAL PLAN, **F)** The first \$100 (one hundred) Canadian dollars from the maximum liability coverage per claim for any VALUE PLAN, LIMITED (LTD) PREMIUM PLAN, PREMIUM PLAN and PLATINUM PLAN, ALL-IN POWERTRAIN PLAN

**3000, G)** The first \$250 (two hundred and fifty) Canadian dollars from the maximum liability coverage per claim for any BRONZE PLAN, SILVER PLAN and GOLD PLAN **H)** The deductible in Canadian dollars as indicated by you and/or the selling dealer on the face of the application form will be deducted from the claim approved amount per claim and for any Flexible Plan.

**In all cases, you will be responsible to pay for any and all oils, fluids, A/C refrigerant (Freon), shop supplies, diagnostics & teardown charges, computer adaptation & updates, electronic computerized scan charges, machine shop, non-covered parts and labor, alignment, storage and all other items not covered under this contract.**

There is no deductible for towing allowance, travel and hotel allowance, diagnostic service (1HR) option, roadside assistance allowance, rental car allowance and complimentary exchange vehicle allowance.

**PART 12 – MAXIMUM LIABILITY LIMITS**

With respect to each individual claim being made here under this contract, our maximum liability limit per individual claim shall be as indicated by you and/or the selling dealer on the face of the application form (refer to part 3).

The maximum liability for the total term of this contract shall be limited to the value of your car calculated according to the Canadian Black Book (retail value) and the current odometer reading at the time of loss excluding taxes and any miscellaneous fees.

**PART 13 – GENERAL PROVISIONS**

**13.1. COMMENCEMENT AND EXPIRY DATE**

The warranty coverage described above on part 2 of this contract and selected by you and/or the selling dealer on the face of the application form shall commence on the date of sale and/or lease date of the covered vehicle, with the then current odometer reading and shall expire when the stipulated time period has ended and/or when the covered vehicle has traveled the stipulated kilometres and/or when the maximum liability limit has been paid as described in part 12, whichever occurs first.

**13.2. RENEWAL**

Within 30 days of the current contract expiry, this contract may be renewed upon the expiration of the agreed upon terms of this contract for further period at our then current contract fee, and subject to the terms and conditions of our then current contract. We also reserve the right to have a vehicle pre-inspection report done at your expense and to refuse any renewal at our sole discretion.

**13.3. TRANSFER**

**13.3.1.** This contract may be assigned or transferred to a new owner of the covered vehicle provided that the current warranty holder is in strict compliance with all terms and conditions contained in this contract and has paid a transfer fee of \$75 (seventy five) Canadian dollars plus all applicable taxes in certified funds. We also reserve the right to have a vehicle pre-inspection report done at your expense and to refuse any vehicle transfer's at our own sole discretion.

To qualify:

- Original signed copy of the transfer authorization by the warranty holder form within 30 days from the date of sale;
- Copy of the vehicle ownership with the new buyers information;
- Original copies of all other supporting documents, as they may be required in our sole discretion.

**13.3.2.** This warranty contract is only transferrable from one vehicle to another vehicle within 90 days from the purchase and/or lease date of the covered vehicle through the original selling dealer without any transfer fee, where your vehicle is returned and traded for another vehicle through the original selling dealer and is subject to pre-inspection and vehicle qualification where applicable.

**13.3.3.** If the covered vehicle is returned and/or traded for another vehicle through the original selling dealer after 90 days from the purchase and/or lease date of the covered vehicle, the warranty is eligible for a one time "No Claim, Warranty Balance Transfer".

The "No Claim, Warranty Balance Transfer" is available on select warranty plans and terms and does not apply to renewals, previously transferred warranties or warranties sold prior to January 01, 2010. The warranty would be eligible for a one time transfer only to the term equal to the length of the original warranty purchase plan, if the following conditions have been met:

- Available to original warranty holder only;
- Subject to a vehicle pre-inspection and qualification;
- Warranty holders obligations in parts 9 of the contract must be adhered;
- The original contract must have no claims paid, authorized and/or pending against it;
- The selling dealer and/or the warranty holder must contact us within 90 days prior to expiration of the original warranty term to activate the second term;
- Subject to a processing fee equal to the No Claim, Double Your Term Option fee as indicated on the original warranty contract application form plus applicable taxes;
- The warranty transfer has no cash value and is non-cancellable.

**13.3.4.** If the covered vehicle is returned and/or traded for another vehicle through the original selling dealer after 90 days from the purchase and/or lease date of the covered vehicle, this warranty is subject to cancellation according to the premium paid to us by the original selling dealer and not the actual financed and/or purchased amount of the warranty contract at the time of purchasing the warranty coverage and the refund will be according to the following chart, less a \$75.00 (seventy five) Canadian dollars administrative fee, and less any amounts paid out on this contract. The original selling dealer will be named on a refund cheque as their interest may appear.

"Refund Chart"

Month within Year of Coverage	Percentage refund
Month 1	100%
Month 2	100%
Month 3	100%
Month 4	90%
Month 5	80%
Month 6	70%
Month 7	60%
Month 8	50%
Month 9	40%
Month 10	30%
Month 11	20%
Month 12	10%

**13.4. CANCELLATION**

**13.4.1.** Within the "cooling off period" you may cancel the warranty only through the original selling dealer which you have purchased the covered vehicle and the limited extended warranty contract from, provided you have notified the original selling dealer in writing within 10 days of the purchase or lease date of the covered vehicle, condition upon no claims having been made under this contract and subject to a \$75 (seventy five) Canadian dollars cancellation fee. Signature validation may be required.

Such refund is according to the premium paid to us by the original selling dealer and not the actual financed and/or purchased amount of the warranty contract at the time of purchasing the warranty coverage.

**13.4.2.** We may cancel this contract if it appears that one of the following has occurred: dishonesty, exaggerated behavior by you or by someone acting on your behalf, failed to disclose information at the time of application which would have caused us to decline you for coverage, fraud, material misrepresentation, improper use of the covered vehicle, non-payment of the fee within 7 days of the purchase or lease date of the covered vehicle by you and/or the selling dealer or if in our sole discretion it appears that this is the only way to settle the situation, subject to less any claims cost that have been paid and less a \$75 (seventy five) Canadian dollars cancellation fee. Such refund shall terminate this contract in full and release us from any and all past, present and future liabilities against you, covered vehicle and all other related parties and is according to the premium paid to us by the original selling dealer and not the actual financed and/or purchased amount of the warranty contract at the time of purchasing the warranty coverage.

**13.4.3.** If the covered vehicle is involved in an accident and is deemed a total loss due to any physical damage, this warranty is subject to cancellation according to the premium paid to us by the original selling dealer and not the actual financed and/or purchased amount of the warranty contract at the time of purchasing the warranty coverage and the refund will be according to the following chart, less a \$75.00 (seventy five) Canadian dollars administrative fee, and less any amounts paid out on this contract.

"Refund Chart"

Month within Year of Coverage	Percentage refund
Month 1	100%
Month 2	100%
Month 3	100%
Month 4	90%
Month 5	80%
Month 6	70%
Month 7	60%
Month 8	50%
Month 9	40%
Month 10	30%
Month 11	20%
Month 12	10%

**13.4.4.** If your vehicle and this contract have been financed, the lien holder may cancel this contract if your vehicle is declared a total loss and/or is repossessed and/or for non-payment. We will refund an amount of the warranty contract charge according to the premium paid to us by the original selling dealer and not the actual financed and/or purchased amount of the warranty contract at the time of purchasing the warranty coverage. Such refund will be according to the following chart, less a \$75.00 (seventy five) Canadian dollars administrative fee, and less any amounts paid out on this contract. In the event of cancellation, the lien holder, if any, will be named on a cancellation refund cheque as their interest may appear.

"Refund Chart"

Month within Year of Coverage	Percentage refund
Month 1	100%
Month 2	100%
Month 3	100%
Month 4	90%
Month 5	80%
Month 6	70%
Month 7	60%
Month 8	50%
Month 9	40%
Month 10	30%
Month 11	20%
Month 12	10%



**Limited Extended Powertrain Warranty Contract Terms and Conditions... ON-EC15, ON-PR15, V01 Series 100116**

**CONTINUED ...  
 PART 13 – GENERAL PROVISIONS**

**13.5. DUTY TO GIVE US INFORMATION**

If you, an individual, selling dealer and/or a third party service centre acting on your behalf, initiates a claim and do not provide us with the correct information, the warranty contract may not be valid and we may consider your warranty application fraudulent. We may cancel the warranty contract from the start of your warranty contract purchase date without any refunds. Such cancellation will release us from any and all past, present and future liabilities against you, covered vehicle and all other related parties.

**13.6. FRAUD**

If we make any payments as a result of your dishonesty or exaggerated behavior by you, an individual, selling dealer and/or a third party service centre acting on your behalf, you will no longer be entitled to any benefits under this warranty contract and we may demand that any payments made by us are paid back. We may take legal action against you for the return of such payments and we may demand that you reimburse us for any costs incurred.

**13.7. UNTRUE AND MISLEADING INFORMATION**

You, an individual, selling dealer and/or third party service centre acting on your behalf must respond honestly to any request for information we make when you purchase warranty coverage, or apply to amend your coverage under this warranty contract. In the event that any statement of fact you make is untrue or misleading, this may affect the validation of your warranty contract, and whether you can initiate a claim. We may cancel the warranty contract from the start of your warranty contract purchase date without any refunds. Such cancellation will release us from any and all past, present and future liabilities against you, covered vehicle and all other related parties.

**13.8. CLAIM INFORMATION SHARING**

We have an obligation to prevent fraud. In the event of a claim, any information you have supplied relevant to this warranty contract, together with other information relating to the claim may be shared with other warranty providers and/or organizations in order to prevent fraudulent claims.

**13.9. VEHICLE CLAIM INSPECTION and CLAIM EXAMINATION**

We reserve the right to inspect any covered vehicle once a claim is made hereunder prior to any repairs and/or teardown in order to validate the claim.

We also reserve the right to examine any covered vehicle within 15 days after the completion of the repairs prior to any claim reimbursement and/or payment in order to validate the authorized repairs.

Such inspection and/or examination will be conducted by one of our authorized **third party inspectors, vehicle examination and inspection facilities or Autogard Certified or Authorized Service Centre's** for any approved claim being made hereunder at the rates below;

- **Certified or Authorized Service Centre**
  - Claim Inspection Fee \$75 (seventy five) Canadian dollars
  - Claim Examination Fee \$75 (seventy five) Canadian dollars
- **Non-Authorized Service Centre**
  - Claim Inspection Fee \$75 (seventy five) Canadian dollars
  - Claim Examination Fee \$75 (seventy five) Canadian dollars

**13.10. U.S. COVERAGE**

We will reimburse you in Canadian funds for the costs (according to the coverage plan and options chosen on the face of the application from), less any applicable deductible and miscellaneous items incurred to repair the covered vehicle if the breakdown to the covered vehicle is covered under this contract while traveling anywhere within the United States. It is hereby agreed on that, only repairs performed by the covered vehicle manufacturer service centres are subject to reimbursement. Prior approval must be obtained and valid original receipts must be submitted within 15 days of the occurrence to receive reimbursement.

**13.11. STORAGE**

In the event that the covered vehicle is put into storage or out of service for any extended period, such that it prohibits adherence to the maintenance schedule, we must be contacted immediately for revised maintenance requirements. Failure to do so prior to storage date may void your warranty. Time vehicle spent in storage cannot be used to extend the warranty period.

**13.12. OUR RIGHT TO RECOVERY**

If we pay anything under this contract and you have recovered and/or have a right to recover from other parties we reserve the right to start the collection process towards any paid amount to you including any and all expenses including legal fees incurred by us towards this collection.

**13.13. ACTIVATION FEE**

13.13.1. The warranty holder and not the selling dealer must activate this warranty application form within 7 days of the purchase date.

13.13.2. **When and where it's applicable the onetime non-refundable activation fee of \$39 (thirty nine) Canadian dollars plus all applicable taxes (which is subject to change without notice) is solely the responsibility of the warranty holder and not the selling dealer.**

13.13.3. If the warranty has not been activated within 28 days and the applicable one time activation fee has not been paid within 7 days of purchase or lease date of the covered vehicle by the warranty holder a late payment fee of \$25 dollars plus all applicable taxes will be added to the original activation fee.

**13.14. WARRANTY PLAN UPGRADE AND/OR PLAN CHANGES**

Prior to any warranty coverage plan upgrade and/or changes, once a request is made hereunder after 7 days from purchase and/or lease date of the covered vehicle, we reserve the right to complete a vehicle pre-inspection on any covered vehicle. Such inspection will be conducted by one of our authorized third party inspectors, vehicle examination and inspection facilities or an Autogard Certified or Authorized Service Centre's and is subject to a \$75 (seventy five) Canadian dollars inspection fee.

At our sole discretion we reserve the right to refuse any upgrades and/or changes to the existing warranty coverage plan and to reverse any and all upgrades and/or changes made.

**13.15. PARTIAL REPAIR(S) AND/OR USED PART(S) INSTALLATION**

Partial Repair(s) and/or installation of a Used Part(s) are covered under this contract only when authorized by us. If authorized, the maximum liability coverage per claim will be pro-rated and reduced based on the current mileage of the covered vehicle at the time of the breakdown. The amount payable for parts and labor will be based on the following reduced scale of payment: **A) Under 60,000 kilometres we cover 100%, B) Under 80,000 kilometres we cover 90%, C) Under 90,000 kilometres we cover 80%, D) Under 100,000 kilometres we cover 70%, E) Under 110,000 kilometres we cover 60%, F) Over 120,000 kilometres we cover 50%.**

- **Coverage on the replaced part(s) and/or component(s) will be terminated effective installation of a used part(s) and/or completion of Partial Repair(s).**

**PART 14 – STANDARD COVERAGE EXCLUSIONS**

Coverage under this contract does not cover expenses arising out of, and/or any breakdowns caused by and/or due to:

- 14.1. Any repairs made without our prior written approval and written claim authorization number.
- 14.2. Claim procedures not followed as required in part 10 herein.
- 14.3. Any breakdowns and/or failure caused by a defect that the manufacturer has publicly or otherwise announced it would correct and has not been done.
- 14.4. All seals and gaskets containing fluids and lubricants within the engine, transmission, differential / transaxle, air conditioning, auxiliary differential, transfer case and turbo / supercharger (Except when the seals and gaskets option has been purchased).
- 14.5. Any loss to you because the covered vehicle has a breakdown, except provided under this contract, including towing, car rental, complimentary exchange vehicle and travel & hotel allowance charges.
- 14.6.

14.6.1. Problems and/or conditions existing prior to the purchase of the warranty contract and/or vehicle delivery date of the covered vehicle, which are normally covered by this contract.

14.6.2. Any breakdowns and/or failure within 15 days and/or 500 km. from the warranty contract purchase or vehicle delivery date and from the current odometer reading at the time of warranty purchase or delivery date is considered a pre-existing problem and is not covered.

14.7. Damages caused and/or contributed to or by your failure to use all reasonable means to protect the covered vehicle from further damage following a breakdown.

14.8. Vehicle odometer reading has been altered so as to show an incorrect odometer reading and/or if inoperable.

14.9. Any adjustment, A/C refrigerant (Freon), maintenance, alignment, tune-up, solenoids and solenoids related damage and/or failure, machine shop, computer adaptation and updates, hi-tech components (except when the option has been purchased) required as part of a covered repair(s) or necessary to a covered repair. Replacement of the water pump, timing belt and/or chain as part of the covered vehicle regular maintenance is also excluded.

14.10. Damages caused and/or contributed to by overheating, freezing, loss of coolant and/or lubricants and any loss resulting from the lack of proper and necessary portion of fluids and lubricants.

14.11. Damages caused by failure of deteriorated belts, chains & tensioner(s), including worn out timing belt or chain, timing belt or chain tensioner.

14.12. Breakdown or Failure of a non-covered part(s). Coverage shall also exclude cost of repair(s) or replacement (including labor) of covered part(s) where their repair(s) and/or replacement are due to a failure of a non-covered part(s). If a part(s) is not covered, then the labor to replace or repair the part(s) is not covered nor is the damage to a covered part(s) caused by a non-covered part(s).

14.13. Act of nature, abuse, neglect, falling objects, theft, collision, racing, explosion, fire, water, flood, vandalism, rust, corrosion.

14.14. Contamination of fluids, lubricants and fuel or through failure to use the manufacturer's recommended type, grade and quality of oils and fluids.

14.15. Failure of a covered part(s) due to normal wear and excessive use except when the normal wear and excessive use option has been selected:

- Normal wear and excessive use shall be deemed to include repairs and/or replacement of valves, valve guides and piston rings where the only condition is high oil consumption;
- The gradual reduction in operating performance or excessive noise of a covered part(s), are also considered to be normal wear and excessive use, where a permanent mechanical failure of a covered part(s) has not occurred;
- Noisy lifters, worn timing belt or chain, burned or worn transmission clutches and bands;
- Noisy and/or worn out bearing(s) of any covered parts are also considered to be normal wear and excessive use;
- Seal(s) and gasket(s) replacement due to fluid and/or lubricant leakage are also considered to be normal wear and excessive use;
- Repairs to carbonized or burned valves are also considered to be normal wear and excessive use.

14.16. Any vehicle used for hire to the public, police or emergency vehicles, snowplowing, taxi, limo, pulling a trailer in excess of the limits recommended by the vehicle's manufacturer, daily rentals, courier service and to race or drive competitively.

14.17. Any consequential and/or resulting loss, damaged, injury or death (including any costs or expenses, legal or otherwise relative thereto) of any nature whatsoever, suffered by any person(s), firm or corporation, arising directly or indirectly from any repairs, delays and/or failures to make repairs covered under this contract.

14.18. If at any time it is determined that the warranty contract was not sold to you on the date and/or the odometer reading indicated on the face of the application form.

14.19. Any loss while a manufacturer or any other warranty other than this warranty contract covers the covered vehicle in full or in part.

14.20. Any loss caused by any vehicle alteration and/or modification not previously approved by us in writing.

14.21. We shall have no obligations under this contract regardless of the nature of the claim, where you have failed to complete the necessary repairs in compliance with your maintenance obligations in Part 9 of this contract.

14.22. Regardless of the status of the claim, we shall have no obligations under this contract where you have failed to complete the necessary repairs of the covered vehicle within 30 days. Failure to complete the repairs will result in non-vald past, present and future claims.

14.23. We shall have no obligations under this contract regardless of the nature and status of the claim, where the selling dealer has failed to forward the warranty premium and the warranty application form to us within 7 days of the purchase or lease date of the covered vehicle, regardless if you, the warranty holder have already activated your contract or not.

14.24. We shall have no obligations under this contract regardless of the nature and status of the claim, where you, an individual, a third party service centre and/or the selling dealer acting on your behalf have failed to cooperate with us and/or our **authorized representatives, agents, third party inspectors, vehicle examination and inspection facilities and/or Certified or Authorized Service Centre's** as to complete a vehicle inspection prior to any repairs and/or teardown being done and a vehicle examination to validate the authorized repairs under Part 13.9 of this contract and/or submit to us false information. We reserve the right to deny the claim and/or cancel the warranty contract regardless of the nature and status of the claim and without any premium refund. Such cancellation will release us from any and all past, present and future claims arising from this matter.

14.25. Any breakdowns and/or failure caused by a manufacturer mechanical defect, which are normally covered by this contract.

14.26. Any breakdowns and/or failure caused by errors, viruses, omissions or faults in any application or system software.

14.27. Any Alteration, repairs, modifications or replacements that are necessary because the vehicle's operating system has failed to recognize any data change.

14.28. Any modifications, system updates or recalls.

14.29. Any claims reported and/or initiated after the expiry of the warranty coverage without a valid written initial claim notification form.

14.30. Any claims reported and/or initiated will not be processed after 15 days from the initial claim notification date where the warranty coverage has been expired.

14.31. United States residents unless prior approval received from us at time of sale.

14.32. For any cost associated with converting Your Vehicle to meet government requirements or corrections to the manufacture of the covered vehicle as recommended by Technical Service Bulletins. (eg emissions)

**PART 15 – GOVERNING LAW**

This contract shall be binding upon and ensure to the benefits of the heirs, successors, and permitted assigns of Autogard Advantage and you, and shall be governed by the laws of the Province of the Selling Dealer.

**PART 16 – ADDITIONAL AGREEMENTS**

These terms and conditions are in addition to any specific terms and conditions that apply to any specific product or service and such specific terms and conditions will take precedence in the event of a conflict between these terms and conditions and such specific terms and conditions.

**PART 17 – CHANGES TO THE TERMS & CONDITIONS**

We reserve the right to revise these terms and conditions at any time and you are deemed to be apprised of and bound by any changes to these terms and conditions. You may visit our website for the most up to date terms and conditions.

**PART 18 – CONSUMER & DEALER PROTECTION**

We carry professional liability insurance for the protection of consumer and selling dealer and is underwritten by International Insurance Co. Of Hannover SE  
 220 Bay Street, Suite 400 Toronto, Ontario M5J2W4  
 Tel.: 416-867-9712 | Fax: 905-428-3977 | www.hannover-re.com